

Authorization/Agreement Form

Tri-State Data Recovery & Forensics, LLC

Ship VIA USPS (Priority or Express mail only) FedEx, or UPS

Use the address below:

Don Anderson
Tri-State Data Recovery
1621 Darby Rd
Havertown, PA 19083

(800) 798-0727

http://www.PhiladelphiaDriveRecovery.com

NAME COMPANY NAME
ADDRESS
CITY STATE ZIP
EMAIL Best Phone #

(Required)

REFERRED BY:

WORK ITEM: Manufacturer Drive Capacity GB or TB

S/N

My hard drive was dropped or banged. YES NO Is this drive password protected or encrypted? YES NO

My hard drive was erased/reformatted. YES NO If YES, Type of encryption and password?

Was there a previous recovery or repair attempt? YES NO If YES, explain:

OPERATING SYSTEM

Mac OS X Windows Linux RAID (Specify RAID level)

Time Machine Network Attached Storage Not Sure

If successful, the recovered data will be copied onto an external USB hard drive.

Would you like to purchase a new external hard drive to copy the data onto or are you providing one? YES NO (providing one)

Most Important Data needed / Comments

I agree to pay the diagnostic fee of \$68.90 per drive or \$106.00 per drive for RAID drives due upon receipt of the drive(s),

OFFICE USE: ESTIMATE: LABOR + PARTS DATA Loc.

TERMS & CONDITIONS: I authorize Tri-State Data Recovery & Forensics, LLC to attempt to recover data from my defective hard drive. I understand a data recovery attempt could void warranty on my hard drive. All items left over 30 days become the property of Tri-State Data Recovery & Forensics, LLC and will be disposed of. Tri-State Data Recovery & Forensics, LLC is not responsible for a loss by a shipping company. I understand not all data is recoverable. Tri-State Data Recovery & Forensics, LLC will provide best efforts to recover any and all data. I hereby indemnify Tri-State Data Recovery & Forensics, LLC from any claim for damages or loss arising from or during the recovery process. If agreed upon Tri-State Data Recovery & Forensics, LLC will send my recovered data back on a fully tested and functional external hard drive. It is clients' responsibility to back up the data upon receipt. Tri-State Data Recovery & Forensics, LLC will only keep a copy of the clients' data for two weeks from completion date unless different arrangements have been made in writing. Tri-State Data Recovery & Forensics, LLC does not take responsibility for future data loss resulting from any failures of returned hard drives. The client is responsible for backing up their recovered data. I understand the original drive will be disposed of at the discretion of Tri-State Data Recovery & Forensics, LLC unless requested in writing at the time the agreement is signed. Further, the owner of the defective hard drive agrees to indemnify Tri-State Data Recovery and Forensic, LLC against any claims and expenses related to data theft. I take full responsibility for this drive and its contents. I am the owner/authorized by owner of this data storage device for this data recovery attempt.

Client Signature Date

Please print and hand sign